



QUALITY POLICY

TCM, intends to make explicit, through the issuance of the **Integrated Corporate Policy**, the commitment assumed for a continuous improvement of its indicators, in terms of product quality, organisational results, economics and development of both the market and logistics, respecting the principles of environmental protection, health and safety at work, as well as the personal data of all Stakeholders, all in compliance with current legislation and seeking, at the same time, to pursue a better use of energy resources, adopting systems that allow for the reduction of the impact of production activities on the environment and the community in which the Company operates.

This commitment must be made and maintained over time, and all interested parties must be able to confirm this through the actions and decisions the company takes on a daily basis.

To this end, **TCM** aims to implement an **Integrated Corporate Policy** that is:

- appropriate to the Company's objectives and the context in which it operates;
- available to interested parties;
- communicated, understood, implemented and maintained at all levels of the organisation;
- reviewed periodically.

1. DECLARATION OF INTENT

TCM, according to its technical-organisational and economic possibilities and capabilities, aims to

- conduct the company in compliance with all principles of social responsibility;
- orienting business development towards sustainability and the reduction of all negative impacts;
- deploy adequate human, financial and technological resources;
- adopt innovative working methods and procedures that ensure the achievement of the set objectives;
- Maintaining a constant programme of personal growth, through training and information actions diversified according to role, function and responsibility;
- pursue customer satisfaction;
- sensitise suppliers to operate in a manner consistent with our **Integrated Corporate Policy**;
- identify, through risk and opportunity analysis, taking into account both the context and the needs of stakeholders, appropriate and continuous improvement objectives.

2. OBJECTIVES / COMMITMENTS

TCM considers it essential to ensure daily commitment to:

- environmental protection
- the health and safety of workers
- information security
- the prevention of major accidents
- improving energy performance
- the sustainability and quality of its processes and products



QS Manual
QUALITY MANUAL
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With this in mind, **TCM aims to pursue** objectives in line with the nature, size and impact, including environmental, of the company's activities and, in particular, pursues

- the support of the **Integrated Corporate Policy at** all levels of the Company's organisation;
- compliance with the applicable mandatory requirements and observance of the signed voluntary requirements;
- verifying the degree of satisfaction of the product sold to customers by periodically monitoring perceived quality;
- the adoption of appropriate actions to ensure the continuous improvement of all processes;
- the constant review of objectives through structured periodic meetings aimed at analysing and discussing sector or individual functional area data;
- commitment to the fulfilment of requirements/objectives, guaranteeing the human and instrumental resources necessary to achieve them, and to the continuous improvement of its performance;
- the continuous improvement of the individual capabilities of each employee and the establishment of a positive company climate that allows personal and company growth.

Particular attention is then paid to relations with stakeholders - employees, suppliers, customers, partners, local communities and institutions.

This Corporate Policy is disseminated to all personnel and made available to all relevant stakeholders through appropriate communication channels.

Brendola, 28/02/2023

SIGNATURES OF APPROVAL OF THE COMPANY'S QUALITY POLICY




T.C.M. SRL