

## QUALITY POLITICS

*"T.C.M. srl is committed to implement a Quality Management System in compliance with ISO 9001:2015 and to continuously improve its suitability, efficiency and adequacy. Our goals are providing full customers' and internal staff satisfaction, preventing workplace injuries and using the available resources in a rational way.*

*We carry out research on continuous improvement through:*

- *control of company processes,*
- *management of non-compliant situations,*
- *prevention,*
- *continuous training of the company staff,*
- *respect of the rules regulating the sector and of all the applicable requirements,*
- *a meticulous strategy to approach the suppliers in order to guarantee a permanent and continuous relationship in compliance with the agreements,*
- *great attention to safety on the workplace, respect of the community and of the environment where the Organization's operators work*

*In order to do this, T.C.M. srl is committed to adopting a risk-based approach that enables to plan improvement goals and to make strategic choices, considering all the risks and opportunities coming from them, according to the context where it works and the requirements of the interested parts.*

*All this aims to a continuous reinforcement of the position of the company on the market, in order to guarantee a long term growth of the organization and of the quality of the services provided, also reinvesting the economic resources.*

*The above mentioned politics, which is re-examined once a year during the Direction re-examination, is realized and implemented as follows:*

- *defining quality goals;*
- *spreading it through the company structure;*
- *training the staff about it;*
- *implementing prevention and improvement.*

Brendola, 26/10/2017

**SIGNATURES FOR THE APPROVAL OF THE COMPANY QUALITY POLITICS**



**T.C.M. SRL**